

BRINGING GOOD NEWS TO LIGHT



THE LIFELINE RATE

Meralco will be complying with the updated Lifeline Rate guidelines as per Department of Energy (DOE), Energy Regulatory Commission (ERC), and Department of Social Welfare and Development (DSWD) provided in the Republic Act 11552 and its Implementing Rules and Regulations (IRR) to lighten the load of our customers who may be struggling financially.

The Lifeline Rate is the subsidized rate given to marginalized or low-income electricity utility customers. Through the spirit of Bayanihan, the government enacted this program to ensure a fair and equitable implementation of the Lifeline subsidy.

The Lifeline Rate is for customers who consume 100 kWh and below of electricity per month and meet the following criteria:

- ✓ Beneficiaries of the 4Ps Act (Pantawid Pamilyang Pilipino Program)
- ✓ Living below the poverty threshold set by the Philippine Statistics Authority (PSA) as certified by the local Social Welfare and Development Office (SWDO)

Beginning May 2023, Lifeline Rate will no longer be applicable to:

- 🏠 Condominium Dwellers
- 🏠 Subdivision Dwellers
- 🔌 Net Metering Customers
- ⚡ Customers convicted with finality for violating Anti-Pilferage Act

What are the required application documents and the validity period of the Lifeline Rate?

Non-4Ps Beneficiary

- A Certification from the local SWDO issued within the last six (6) months, showing family income below the poverty threshold set by the PSA
- Completed Lifeline Rate Application Form
- Most recent Meralco bill
- Any valid government-issued ID with the signature and address of the customer

Validity: 3 years from issuance of Certification by local SWDO

4Ps Beneficiary

- Completed Lifeline Rate Application Form
- 4Ps ID, if unavailable, any valid government-issued ID with signature and address of the customer
- Most recent Meralco bill

Validity: Based on the 4Ps list endorsed by ERC

