Third of PHL workforce in active job search — study

ABOUT a third of employees in the Philippines are looking for new employment with higher salary potential, according to the online job portal

In its Unlocking the Future of Recruitment study released on March 1, JobStreet said 34% of 97,324 respondents from the Philippines, Indonesia, Hong Kong, Malaysia and Thailand are actively looking for new jobs with higher salaries.

"Filipinos are more optimistic about judging their position in the labor market as 78% feel positive and confident about their negotiating positions," it said. "The figure is slightly higher than the global average of 68%."

About 46% in the Philippines said they prefer hybrid work, 28% are looking for fully remote work, and 26% said they wanted to work on-site.

Peter Bithos, chief executive officer of SEEK Asia, JobStreet's parent company, said employers should know how to attract new talent as the

world recovers from the coronavirus pandemic.

"There are people on both sides of the equation and employers need to know how to find more talent to continue generating revenue," he told a press conference on Wednesday.

He said employers continue to prioritize digital and technology skills to cater to their changing needs.

Philip A. Gioca, country manager for JobStreet Philippines, said Filipinos now look for workplaces that allow a work-life balance.

"If the workplace is toxic, even if the job pays well, they will not take it," he said at the event. "Filipino workers now value a balanced life to eliminate mental health issues.'

In September, Labor Secretary Bienvenido E. Laguesma adjusted the implementing rules and regulations of the Telecommuting Law to strengthen protections for workfrom-home (WFH) employees should they opt not to work in the office.

Workers in a WFH scheme are not classified as field personnel, except when their hours of work "cannot be determined with reasonable clarity," according to the revised rules.

Former President Rodrigo R. Duterte signed the law in 2018, establishing the legal basis for all WFH arrangements.

The jobless rate eased to 5.4% last year, the lowest since the 5.1% recorded in 2019 or before the coronavirus pandemic.

Job quality hit a three-year low as underemployment, a measure of workers looking for more work, hit 14.2%, against the 14% recorded in

"While hiring growth may slow down during times of uncertainty, there is no doubt that it is still a jobseekers' market right now," Mr. Bithos said. "It is important for employers to know how to attract, recruit and retain talent." - John Victor D. Ordoñez

OPINION

Well-regarded worker's mistake cost company millions

'm the human resource manager of a medium-sized factory. Normandy (not his real name) is a consistent, hardworking person who has been in my department for the past seven years. He received five employee awards in the last five years and became a hall of famer last year. He was due for promotion to a supervisory post until he committed a grave mistake that cost the company millions of pesos. How do we manage his case? — Rainbow Connection.

My short answer is — it's a judgment call. But first, you must decide based on Normandy's total personal circumstances. Be prudent. Don't let this single incident color your judgment regardless of the cost. Most people don't deliberately cause damage. Therefore, the millions in losses that your company incurred could be the result of an accident that was not necessarily attributable to Normandy.

It's human nature to do good. The philosopher Jean-Jacques Rousseau (1712-1778) believed "that human nature is essentially good," which I consider to be the basis for the legal presumption of innocence until proven otherwise.

IN THE **REY ELBO**

ELBONOMICS: The best way to solve problems is to anticipate them all the time.

minimizes or eliminates mistakes.

Normandy has an excellent work reputation. It's unlikely that he made that mistake deliberately. It **WORKPLACE** could be the result of a bad system perpetuated by management and followed by the workers, including Normandy, who has no authority to change it to something better.

> He may have reported the issue and made suggestions to correct the situation but his boss could have dragged his feet in making a decision.

It could be the result of a complex procedure that was followed to the letter. Things like this can happen, es not have a *pokayoke* or an error-proofing system that

Normandy may also have been given excessive work assignments beyond his capacity to accomplish. If not, he could have been burdened with unreasonably tight deadlines. Or, he may have personal or family issues that distracted him from his tasks. He may have a sick spouse or child. He may be having marital problems or worries about his financial

FIVE SOLUTIONS

obligations.

Above all, think of all the good things that Normandy has done for your organization. Are they enough for your management to ignore the losses? Why or why not? Calculate the actual and potential losses and weigh them against what you can do with him. Quantify the damage in absolute terms so that you can have an accurate description of what you're trying to address. Estimates could give you a wrong impression about the losses.

As soon as you've established all the facts and figures, explore the following steps: One, review the provisions of your code of conduct or related policies. Find out if there's anything about negligence. Usually, cases arising out of employee negligence fall into two types: gross negligence (willful recklessness or inattention) or simple negligence (careless mistake). They carry different penalties which may include restitution for damages. This policy should be your guide.

Two, determine the culpability of other workers and their boss. Most of the time, we should not focus on the acts or omissions of one person. The immediate boss must take command responsibility. Jurisprudence has established that as a general rule, employers are given "wide latitude of discretion" in terminating managers who failed to supervise their

Three, observe due process every step of the way. Everything starts with utmost confidentiality and legal objectivity. In this case, both Normandy and his boss must be charged separately with different violations. The boss may be charged with loss of confidence or neglect of duty. The process includes the filing of an incident report, issuance of notice to explain, administrative hearing, management deliberation and issuance of a decision.

Four, allow Normandy to negotiate on the resolution of the case. If the decision is to terminate his employment, agree to a resignation or an honorable exit so that all parties may be spared of any emotional anguish. The same thing can be applied to Normandy's boss who might be in the best position to recover the damages from.

Last, explore the options for restoring the damage. How could an ordinary worker like Normandy pay back the millions lost by the company? The best thing you can do is to forfeit his unpaid salary and benefits. I have also seen many organizations apply command responsibility to the immediate boss. Department managers can't wash their hands of this case.

Consider the fact that your action will establish a precedent. Workers and managers who find themselves in the same situation may use the same arguments in resolving future is-

Another thing. Performance problems can happen anytime even if the workers and their managers have done an excellent job in the past. There's no assurance that people with excellent work performance in the past will make mistakes. That's because work scenarios are constantly changing. Somehow along the way, workers and their management may

have misunderstood the requirements. If you're in HR, it's the best time for you to remind people of the company's expectations.

Bring REY ELBO's popular program called Superior Subordinate Supervision to your management team. Or chat him on Facebook, LinkedIn or Twitter or e-mail elbonomics@gmail.com or via https://revelbo.com



Caterpillar reaches tentative deal with union, averting possible strike

CATERPILLAR, INC. said on Wednesday it had reached a tentative agreement with a union that represents workers at four of its facilities, dodging a possible walkout at a time when companies across the US are dealing with widespread labor shortages.

The construction equipment maker's new six-year agreement, which needs to be put to a vote by employees, comes after some union workers had threatened a strike as they negotiated wage increases, improved safety measures and better healthcare benefits.

Caterpillar, which has been struggling with margin pressures as input costs keep rising, has more than 100,000 employees around the world. Labor unions in the United States have, in the meanwhile, stepped up efforts to ensure cost-of-living adjustments keep pace with inflation.

"Members at four locals in Illinois and Pennsylvania will review the tentative agreement and vote at upcoming ratification meetings," United Auto Workers (UAW) said in a statement.

The UAW will schedule a ratification vote soon, Caterpillar said in a statement, adding that the current agreement would be extended until the voting was complete.

The contract covers roughly 7,000 union employees represented by the UAW at three manufacturing plants in central Illinois and a parts and distribution center in York, Pennsylvania.

In January, union workers at the four Caterpillar facilities voted almost unanimously to authorize a strike, according to one local union's Facebook page.

Contract negotiations between the UAW and the Irving, Texas-based manufacturer began on Jan. 5, the company said. - **Reuters**

JOB VACANCY

60 CHINESE SPEAKING BUSINESS DEVELOPMENT ASSOCIATE 60 CHINESE SPEAKING ADMIN ASSOCIATE 60 CHINESE SPEAKING GRAPHIC DESIGNER 60CHINESE SPEAKING PROGRAM DESIGNER 60 CHINESE SPEAKING DATA ENTRY CLERK

- Atleast 21 years old
 Proficiency in Handling customer questions about services and
- xcellent Mandarin verbal Communication Skills
- Knowledgeable in computer 5. Knows how to recommend potential products or services by collecting customer information and analyzing customer needs

Interested applicants may submit their application thru email at rapooprotechcorp@gmail.com

Company: RAPOO PRO TECHNOLOGY CORPORATION

JOB VACANCY

60 Vacant Positions 20 Chinese Speaking Customer Financial Officer 20 Chinese Speaking Business Financial Officer 20 Chinese Speaking Admin Financial Officer

REQUIREMENTS: 1. At least 18 years old

- 2. Proficiency in Handling customer questions about services
- 3. Excellent Mandarin verbal Communication Skills
- Knowledgeable in computer
 Knows how to recommend potential products or services by collecting customer information and analyzing customer

Interested applicants may submit their application thru email at intergenerationprimeholdings@gmail.com

Company: INTERGENERATION PRIME HOLDINGS INC. Address: 11TH FLOOR TOWER 1 THE ENTERPRISE CENTER 6766 AYALA AVENUE, SAN LORENZO, MAKATI CITY

JOB VACANCY

300 Vacant Positions
60 CHINESE SPEAKING BUSINESS DEVELOPMENT ASSOCIATE
60 CHINESE SPEAKING ADMIN ASSOCIATE
60 CHINESE SPEAKING GRAPHIC DESIGNER 60CHINESE SPEAKING PROGRAM DESIGNER 60 CHINESE SPEAKING DATA ENTRY CLERK

REQUIREMENTS:

- 1. Atleast 21 years old
 2. Proficiency in Handling customer questions about services and
- 3. Excellent Mandarin verbal Communication Skills
- Knowledgeable in computer
 Knows how to recommend potential products or services by
 collecting customer information and analyzing customer needs

Interested applicants may submit their application thru email at hrcompliance.infovine@gmail.com or infovine.legal@gmail.com

Company: INFOVINE INC.

ADDRESS: 9/F Y TOWER MOA COMPLEX BLDG., CORAL WAY DRIVE
COR. MACAPAGAL AVE. ST., BARANGAY 76, PASAY CITY,
METRO MANILA

ADDRESS: 8TH-10TH FLOOR ASPIRE CORPORATE PLAZA BLDG., PASAY CITY

JOB VACANCY

300 Vacant Positions
60 CHINESE SPEAKING BUSINESS DEVELOPMENT ASSOCIATE
60 CHINESE SPEAKING ADMIN ASSOCIATE
60 CHINESE SPEAKING GRAPHIC DESIGNER **60CHINESE SPEAKING PROGRAM DESIGNER 60 CHINESE SPEAKING DATA ENTRY CLERK**

- Atleast 21 years old 2. Proficiency in Handling customer questions about services and
- 3. Excellent Mandarin verbal Communication Skills
- Knowledgeable in computer
 Knows how to recommend potential products or services by collecting customer information and analyzing customer needs

Interested applicants may submit their application thru email at 2021neomatrix.inc@gmail.com

Company: NEO INCORPORATED ADDRESS: North Tower Centrum Bldg., Aseana Avenue, Entertainment City, Baclaran, Parañaque City

JOB VACANCY

60 Vacant Positions 15 CHINESE SPEAKING TECHNICAL CONSULTANT 15 CHINESE SPEAKING SOLUTIONS CONSULTANT 15 CHINESE SPEAKING MARKETING CONSULTANT 15 CHINESE SPEAKING BUSINESS CONSULTANT

REQUIREMENTS:

- Atleast 18 years old
 Proficiency in Handling customer questions about services and
- 3. Excellent Mandarin verbal Communication Skills
- Knowledgeable in computer 5. Knows how to recommend potential products or services by

collecting customer information and analyzing customer needs Interested applicants may submit their application thru email at

Company: SPEEDWELL INC. ADDRESS: 5/F KING'S COURT 2 BUILDING, 2129 CHINO ROCES
AVENUE, MAKATI CITY

JOB VACANCY

60 Vacant Positions 20 Chinese Speaking Customer Financial Officer 20 Chinese Speaking Business Financial Officer 20 Chinese Speaking Admin Financial Officer

REQUIREMENTS:

- At least 18 years old
 Proficiency in Handling customer questions about services and products
- 3. Excellent Mandarin verbal Communication Skills
- Knowledgeable in computer 5. Knows how to recommend potential products or services by collecting customer information and analyzing customer

Interested applicants may submit their application thru email at grandeverestholdings@gmail.com

Company: **GRAND EVEREST HOLDINGS INC.**ADDRESS: **16/F TOWER 6789, 6789 AYALA AVE., MAKATI CITY**

JOB VACANCY

40 Vacant Positions 10 Chinese Speaking Sales Marketing Specialist 10 Chinese Speaking Digital Marketing Specialist 10 Chinese Speaking Brand Marketing Specialist 10 Chinese Speaking Trade Marketing Specialist

REQUIREMENTS:

- At least 18 years old
 Proficiency in Handling customer questions about services and
- Excellent Mandarin verbal Communication Skills
- Knowledgeable in computer
 Knows how to recommend potential products or services by

collecting customer information and analyzing customer needs Interested applicants may submit their application thru email at

Company: KING-MERCHANT BUSINESS
TRADING INCORPORATED
ADDRESS: 2505-F THE FINANCE CENTRE BLDG., 26TH ST.,
COR. 9TH AVE., FORT BONIFACIO, TAGUIG CITY

JOB VACANCY

60 Vacant Positions 15 CHINESE SPEAKING TECHNICAL CONSULTANT 15 CHINESE SPEAKING SOLUTIONS CONSULTANT 15 CHINESE SPEAKING MARKETING CONSULTANT 15 CHINESE SPEAKING BUSINESS CONSULTANT

REQUIREMENTS:

- Atteast 18 years old
 Proficiency in Handling customer questions about services and
- Excellent Mandarin verbal Communication Skills
- Knowledgeable in computer
 Knows how to recommend potential products or services by collecting customer information and analyzing customer needs

Interested applicants may submit their application thru email at visavalorconsultancy@gmail.com

Company: VISA VALOR CONSULTANCY INCORPORATED ADDRESS: UNIT 922 9/F CITYLAND HERRERA TOWER, 98 V.A. RUFINO, COR. VALERO ST., MAKATI CITY

JOB VACANCY

60 Vacant Positions 20 Chinese Speaking Sales Marketing Specialist 20 Chinese Speaking Brand Marketing Specialist

- 20 Chinese Speaking Trade Marketing Specialist REQUIREMENTS: At least 18 years old
 Proficiency in Handling customer questions about services
- 3. Excellent Mandarin verbal Communication Skills
- Knowledgeable in computer 5. Knows how to recommend potential products or services

by collecting customer information and analyzing customer Interested applicants may submit their application thru email at

Company: EMPERIAL MERCHANDISE CORP.

Address: 292-C PASCUAL CASAL ST., SAN MIGUEL, 067, BGY. 646, MANILA

emperialmerchandisecorp@gmail.com

JOB VACANCY

300 Vacant Positions
60 CHINESE SPEAKING BUSINESS DEVELOPMENT ASSOCIATE 60 CHINESE SPEAKING ADMIN ASSOCIATE 60 CHINESE SPEAKING GRAPHIC DESIGNER 60 CHINESE SPEAKING PROGRAM DESIGNER 60 CHINESE SPEAKING DATA ENTRY CLERK

- REQUIREMENTS: Atleast 21 years old
 Proficiency in Handling customer questions about services
- and products
 Excellent Mandarin verbal Communication Skills Knowledgeable in computer Knows how to recommend potential products or services by

collecting customer information and analyzing customer ne Interested applicants may submit their application thru email at INC.RICOCHET@GMAIL.COM

Company: RICOCHET INC. Address: 11TH FLOOR ASPIRE CORPORATE PLAZA, DIOSDADO MACAPAGAL BLVD. ST., ZONE 10, BARANGAY 076, DISTRICT 1 PASAY CITY

JOB VACANCY

300 Vacant Positions
60 CHINESE SPEAKING BUSINESS DEVELOPMENT ASSOCIATE
60 CHINESE SPEAKING ADMIN ASSOCIATE
60 CHINESE SPEAKING GRAPHIC DESIGNER
60CHINESE SPEAKING PROGRAM DESIGNER
60 CHINESE SPEAKING DATA ENTRY CLERK

REQUIREMENTS:

- Atleast 21 years old
 Proficiency in Handling customer questions about services and
- roducts excellent Mandarin verbal Communication Skills

Knowledgeable in computer

Knows how to recommend potential products or services by collecting customer information and analyzing customer needs

Interested applicants may submit their application thru email at 2021cronyxinc@gmail.com

Company: CRONYX INC. Address: Yin Hope Bidg., Atang Dela Rama cor. Zoilo Hilario St., Seascape Village, Barangay 76, 1300 Pasay City NCR, Fourth District, Philippines

JOB VACANCY

300 Vacant Positions 60 CHINESE SPEAKING BUSINESS DEVELOPMENT ASSOCIATE 60 CHINESE SPEAKING ADMIN ASSOCIATE 60 CHINESE SPEAKING GRAPHIC DESIGNER SOCHINESE SPEAKING PROGRAM DESIGNER 60 CHINESE SPEAKING DATA ENTRY CLERK

- Atleast 21 years old
 Proficiency in Handling customer questions about services and
- Excellent Mandarin verbal Communication Skills
- 4. Knowledgeable in computer5. Knows how to recommend potential products or services by
- collecting customer information and analyzing customer needs Interested applicants may submit their application thru email at

Company: DYNAMIC STUDIO TECHNOLOGY INC. ADDRESS: 5TH-8TH AND 10TH FLOOR PLATINUM TOWER BLDG., ASEANA AVENUE COR., FUENTES ST., BACLARAN, PARAÑAQUE CITY

JOB VACANCY

300 Vacant Positions
60 CHINESE SPEAKING BUSINESS DEVELOPMENT ASSOCIATE
60 CHINESE SPEAKING ADMIN ASSOCIATE 60 CHINESE SPEAKING GRAPHIC DESIGNER

60CHINESE SPEAKING PROGRAM DESIGNER

- REQUIREMENTS: Atleast 21 years old
 Proficiency in Handling customer questions about services and
- 3. Excellent Mandarin verbal Communication Skills

 Knowledgeable in computer
 Knows how to recommend potential products or services by collecting customer information and analyzing customer needs

Interested applicants may submit their application thru email at 2022zxprotechnologycorporation@gmail.com Company: ZX-PRO TECHNOLOGY CORPORATION RESS: 16TH FLOOR ROBINSONS CYBERGATE 3 PIONEER,
BRGY. BARANGKA ILAYA, MANDALUYONG CITY

JOB VACANCY

60 Vacant Positions 20 Chinese Speaking Customer Financial Officer 20 Chinese Speaking Business Financial Officer 20 Chinese Speaking Admin Financial Officer

REQUIREMENTS:

Knowledgeable in computer

3. Excellent Mandarin verbal Communication Skills

 At least 18 years old
 Proficiency in Handling customer questions about services and products

5. Knows how to recommend potential products or services by collecting customer information and analyzing customer

Interested applicants may submit their application thru email at grandpremiumcrestholding@gmail.com Company: GRAND PREMIUM CREST HOLDING INC. ADDRESS: 16/F TOWER 6789, 6789 AYALA AVE., MAKATI CITY

JOB VACANCY

60 Vacant Positions 20 Chinese Speaking Customer Financial Officer 20 Chinese Speaking Business Financial Officer 20 Chinese Speaking Admin Financial Officer

REQUIREMENTS:

2. Proficiency in Handling customer questions about services

Excellent Mandarin verbal Communication Skills

Knowledgeable in computer by collecting customer information and analyzing customer

Interested applicants may submit their application thru email at Company: DA PROSPERITAS HOLDING INC.

ADDRÉSS: 16/F TOWER 6789, 6789 AYALA AVE., MAKATI CITY **JOB VACANCY**

40 Vacant Positions 10 Chinese Speaking Sales Marketing Specialist 10 Chinese Speaking Digital Marketing Specialist 10 Chinese Speaking Brand Marketing Specialist 10 Chinese Speaking Trade Marketing Specialist

REQUIREMENTS:

REQUIREMENTS:

- At least 18 years old
 Proficiency in Handling customer questions about services and
- 3. Excellent Mandarin verbal Communication Skills Knowledgeable in computer
 Knows how to recommend potential products or services by

collecting customer information and analyzing customer needs Interested applicants may submit their application thru email at mightymerchantbussiness.trading@gmail.com

Company: MIGHTY-MERCHANT BUSINESS TRADING INCORPORATED ADDRESS: 2505-E THE FINANCE CENTRE BLDG., 26TH ST., COR. 9TH AVE., FORT BONIFACIO, TAGUIG CITY

JOB VACANCY

60 Vacant Positions

20 Chinese Speaking Sales Marketing Specialist 20 Chinese Speaking Brand Marketing Specialist 20 Chinese Speaking Trade Marketing Specialist

 At least 18 years old
 Proficiency in Handling customer questions about services and 3. Excellent Mandarin verbal Communication Skills

 Knowledgeable in computer
 Knows how to recommend potential products or services by collecting customer information and analyzing customer needs Interested applicants may submit their application thru email at amaranthusinc@gmail.com

Company: AMARANTHUS INC. Address: 24A 24/F PETRON MEGAPLAZA BLDG., 358 SEN. GIL PUYAT AVE., BRGY. BEL-AIR, MAKATI CITY Address: 8TH FLOOR JSY PLATINUM TOWER, ASEANA AVE.. PARAÑAQUE CITY

JOB VACANCY

40 Vacant Positions 3 Chinese Speaking Marketing Manager 3 Chinese Speaking Service Manager 34 Chinese Speaking Service Specialist

REQUIREMENTS:

At least 18 years old
 Proficiency in Handling customer questions about services

3. Excellent Mandarin verbal Communication Skills 5. Knows how to recommend potential products or services by collecting customer information and analyzing customer

Interested applicants may submit their application thru email at acautomobileserviceinc@gmail.com

Company: AC AUTOMOBILE SERVICE INC. ss: UB 111 PASEO DE ROXAS BLDG., PASEO DE ROXAS, SAN LORENZO, MAKATI CITY

PRECEDENT sues. This is best handled when you properly document the procedure and its results.