

CONTENTS

2 High-tech, low-touch: Banking under the 'new normal'

6 Pandemic speeds up shift to digital banking

11 Public sector casts safety nets for businesses amid pandemic

14 Pag-IBIG Fund in the time of COVID-19

18 Coronavirus clouds financial outlook

23 Coronavirus casts shadow on bank stocks

26 Banks Ranked by Gross NPL Ratio, 1st Quarter 2020

28 Financial Ratios

29 Capital and Financial Ratios

30 Selected asset accounts

32 Liabilities and Capital Accounts

34 Top 10 Commercial Banks

