

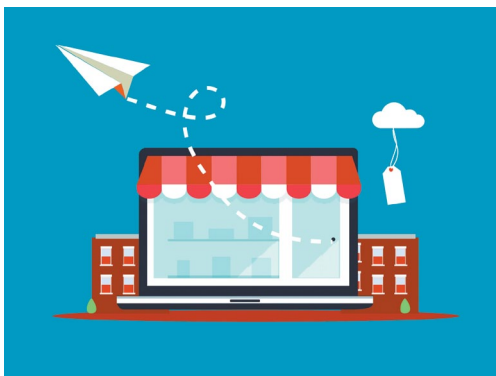
CONTENTS



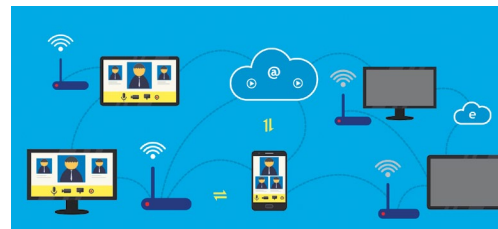
7 Clearer directions for organizations' digital journeys



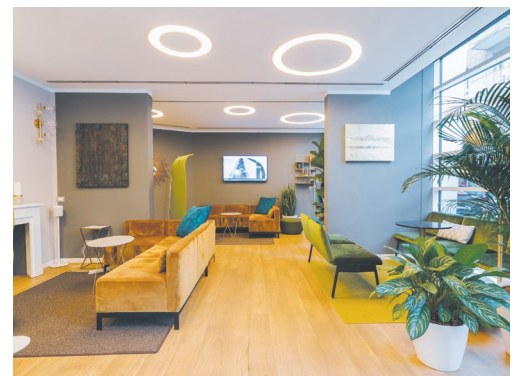
2 Tracking the path towards a digital economy



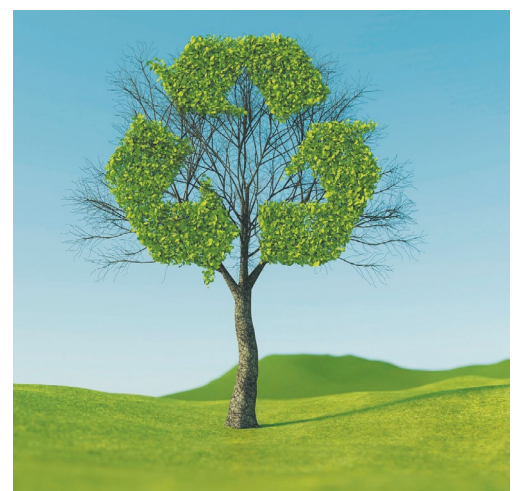
10 Optimizing an omni-channel retail strategy



13 Bridging the digital divide in the Philippines



16 Foundations of the hybrid office



22 Aiming for a sustainable, inclusive digital future