# Cisco study finds $92 \%$ in Philippines prefer hybrid work arrangements 

 TECHNOLOGY company Cisco
Systems, Inc. said its research has
indicated a 2 \% preferenee for hy-
brid work in the Philippines, saying that technology has established itthat technology has estabisished it self as an enabler of aternative work
configurations, though it called for such arrangements to be supported by "end-to-end security" Filipino respondents are hap where," Cisco said in statement, the results of a survey it conducted. "Technology is a key enabler of growth in the
hybrid workplace, and it needs to be underpinned by end-to-end integrated security. Organizations should prioritize a robust

| FULL STORY | Also, $75 \%$ of respondents from |
| :---: | :---: |
|  | Philippines |
|  | that their product |
|  | ity was enhanced, while |
|  | 84\% said their role ca |
| ad the | now be performed "just |
|  | as successfully remotely |
|  | as in the office." |
| bitity/Worko52022 | L. Balinbin |

## Is it possible to hire exceptional temporary workers?

We are a food and beverage manufacturer with 300 workers including 250 from three manpower agencies that compete to give us the most qualified Workers. The proportion of temporary workers is higher than regular job
o make it easy for us to discipline individuals, which is done by their employeragencies and subcontractors. Is there a problem with that kind of set-up? - Water Lily.

To better understand your question we need to go back through history. People management started with the "cabo" system or the master-slave relationship during
the period of Spanish colonization. "Cabos" acted as suppliers of cheap labor to small the period of Spanish colonization. "Cabos" acted as suppliers of cheap labor to small employers. Today, such an arrangement is known as th
contracting, which facilitates the abuse of employees
That's the reason why trade union organizations are up in arms against labor-only contracting arrangements, which in some cases are done with the help of manpower agencies. For employers, such an arrangement is an important business strategy not
only to fast-track worker disciiline but to prevent the entry of unions. only to fast-track worker discipline but to prevent the entry of unions.

IN THE of manpower agencies are "necessary and
WORKPLACE REY ELBO

ELBONOMICS: An employer who cheats its workers will also cheat customers. of manpower agencies are "necessary an
desirable" to the conduct of your business. My point is that, I can't simply tell you whether you have a problem or not in the absence of more information. Corollary to this, we must understand that the existence of an employment relationship is subject to a four-point test - the points being dhe selection and engagement of employees, direct payment of wages, the power of dismissal
and the power to control employee conduct.

## EMPLOYEE RETENTION

There are many questions that we must answer in your situation. And if we were to
narrow down the issues, employee retention can't possibly be done under the circumstances. One way of determining whether you have a problem is the attrition rate yours is in the double digits then you have a potential issue. Do you know the turnover rate for both your temporary and your regular workers. After all, what kind of employer would want to shoulder the cost of repeated hiring and firing? While you're in the process of sourcing and onboarding employees,
you'll be wasting a lot of time, money and effort in training them. In most cases in the first few months, your new hires (be they direct hires or supplied by manpower agencies) could be unproductive or turning out poor quality work.
Not to mention, some agency employees are prone to habitual absenteeism and tardiness. l've interacted with many employers, big and small, that focus on retaining workers for the long term. They're the real winners because they have well-planned comprehensive employment strategies that treat their employees (regular or not) as customers. To help you understand what I'm talking about, I have come up with some basic steps to help the human resource (HR) department create and maintain a highly

## productive and molivated workorce.

One, employee retention is based on an HR planning process. In this case, HR They don't guess as to the number of their employees for a certain period. They do They don't guess as to the number of their employees for a certain neriod. They do
their forecast by answering questions like, how are employees distributed, what are their demographics, what is the skills requirement, and so on. You can't do this with manpower agencies that supply low-skilled workers.
Two, employee retention is based on motivating regular workers. Highly case, this is clearly a red flag as temporary workers outnumber the regular ones. Such companies nurture and motivate regular workers to become potent forces in achieving business goals, rather than hiring temps with a "temporary" mindset. Three, employee retention is managed by HR professionals. They have wellrights, balanced with business interests. They're not your typical bureaucrats who rights, balanced with business interests. They're not your typical bureaucrats who
blindly follow the business owner's instructions to hire only "endo" workers. What separates good HR people from bad is their strict adherence to the rule of law, to the point where the appearance of labor inspectors does not faze them.
Last, employee retention is based on proactive communication. The questions to be resolved are: Is management giving the right amount of information about the company's plans and programs? Is it interested in knowing the employees' difficulties in performing their job? Why or why not? If there's no routine communication, a grapevine dominated by rabble rousers and potential union agitators will fill the void
with twisted information to meet their own ends. dUE RESPECT
DUE RESPECT
Employee retention starts with selecting, hiring and onboarding the right people. Unfortunately, per my experience, you can't do this with manpower agencies and co-
operatives, as they tend to provide low-skilled individuals. Of course, there are a few exceptions. Ninety-five percent of the time, agency workers will have a mindset that they are staying only for few years, and are looking for better employment elsewhere. Agency employees see the world differently. People managers play a critical coaching role to bring out the performance expected. A critica
workers due respect, regardless of their employment status.


## BATANGAS PROVINCE (STO. TOMAS) AND LAGUNA (CALAMBA CITY AND LOS BAÑOS)



MANILA (STA. ANA), MANDALUYONG CITY; AND MAKATI CITY



 Ana, Manila.
REASON:
 QUEZON CITY (UGONG NORTE)


REASON: Replacem
Norte, Quezon City.

## CAVITE (BACOOR CITY



## QUEZON CITY (PASONG TAMO)



## CAVITE (SILANG)



## QUEZON PROVINCE (SARIAYA

## Portion $\begin{aligned} & \text { Road } \\ & \text { and Molutive }\end{aligned}$ and

## REASON: Replacement Sariaya, Quezon Province.

TUESDAY TO WEDNESDAY, MAY 24-25, 2022 LAGUNA (SAN PABLO CITY; RIZAL AND NAGCARLAN)


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Okada Manila along New Seaside Drive in PAGCOR Entertainment

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Cabuya C City Proper
REASN: Replatem
Reg Sala,
QUEZON CITY (SAN ANTONIO)

RIZAL PROVINCE (SAN MATEO; AND RODRIGUEZ)

BETWEEN 2:30PM AND 3:OOPM - PORTIONS OF CIRCUTT MARKIINA 53VG

Portion of Daang Bakal. St. from Millex Road to near
gate entance in Byys. Mangganan and Burgos in Rodriguez





CAVITE (CARMONA)



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